



BESSER ROMANIA QUALITY AND ENVIRONMENTAL POLICY

BESSER ROMANIA SRL component of **OMS Besser Group** has as object of activity the manufacture of articles intended for household application and general use , as well as accessories for medical devices and personal care , through the plastic injection molding process .

The organization aims to increase and maintain product quality .

This policy is achievable through the improvement of the personnel qualification, the organization and optimization of internal production processes, the elaboration of documents and quality records according to the ISO 9001: 2015 and ISO 13485: 2016 standards, which will ensure the continuous improvement.

The organization accepts the responsibility for continuous improvement in every aspect of its activities.

Our team is connected in its effort to provide products that comply with the requirements of all our clients, without defects, on time and at the highest added value for the client.

We are aware that the processing of plastic materials by injection can impact the environment and that is why we are committed to take into account the protection of the environment through all the activities carried out.

It is our focus the compliance of the legislation, regulations and other requirements to which the organization has subscribed. We are concerned with the prevention of pollution and the continuous improvement of the environmental performance, through the implementation, maintenance and continuous improvement of an Environmental System, according to the ISO 14001:2015 standard.

Besser will provide all necessary resources for an indefinite period for all commitments and objectives.

The main objective is to fortify the commercial portfolio, by focusing on new areas of use of manufactured products.

TOP MANAGEMENT COMMITMENT

Implementation, maintenance and improvement of the *quality management system* through:

1. Communication within the organization of the importance of satisfying the customer's requirements, periodically and through management analyzes.
2. Yearly formulation of the objectives at the level of the relevant functions.
3. Training, awareness and continuous improvement of employees.
4. Providing the necessary resources for the implementation, maintenance and improvement of the Quality Management System.
5. Compliance with specific, legal, normative, technical and regulatory requirements activity (eg food contact).
6. GMP compliance, the guarantee that the products are manufactured and controlled according to the corresponding quality standards. Concern for both ,production and quality control, risk management and minimization, to ensure product quality, safety and effectiveness.



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According to GMP:

- a) all manufacturing processes are clearly defined and systematically reviewed for the associated risks.
- b) qualification and validation are performed.
- c) all necessary resources are provided, including: sufficiently , adequately trained and qualified personnel, adequate spaces, appropriate equipment and services, appropriate materials and labels, approved procedures and instructions, adequate storage and transportation.
- d) the instructions and procedures are written in a clear and unambiguous language and applied specifically to the facilities offered.
- e) the procedures are correctly applied and entire personell is trained to do this .
- f) the records are performed during manufacture to show that all the measures required by the defined procedures and instructions have actually been taken and that the quantity and quality of the product are as expected. Any significant deviations are fully recorded and investigated with the objective of determining the root cause and the appropriate corrective and preventive actions are implemented .
- g) evidences that covers the production, which allows the complete traceability , are kept in an easily understandable and accessible form.

Implementation, maintenance and improvement of the *environmental management system* through :

1. Continuous improvement of technologies that can generate relevant environmental aspects.
2. Control of environmental factors (water, air emissions) on the organization's site.
3. Correct and economical management of natural resources through continuous improvement of production processes with high performance and environmentally friendly equipment .
4. Reduction of waste resulting from the production processes through the use of reusable packaging and through recovery .
5. Energy consumption reduction through the use of advanced and efficient technologies.

Communication :

This policy is communicated to the entire staff of the organization and analyzed annually to continuously adapt to its activities, legal requirements, regulations and other requirements to which the organization has subscribed.

At the same time, we ensure transparency in the organization's relations with the local community, neighbors, customers and suppliers.

07.03.2019

Approved ,
General Manager
Vincenzo Lanaro